Highlights Report NCA



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Responses:	
55 of 61	

Response Rate:
90%

Exploring your results



Take time to understand your report. Consider your response rate to determine how representative your results are of the views of your colleagues.



Most questions in this report have information about the proportion of colleagues responding positively, neutrally or negatively.



Identify the areas where you are performing well. These will tend to be high results which are notably above any comparative results. Celebrate these results.



Identify areas that need improvement. These will be the lower results, and/or those which are scoring notably below your comparators.



Generally a difference of -/+ 5 percentage points is worthy of attention, but the size of the group is important. Changes in small groups can be unreliable.

2024 APS Employee Census PAGE 02.

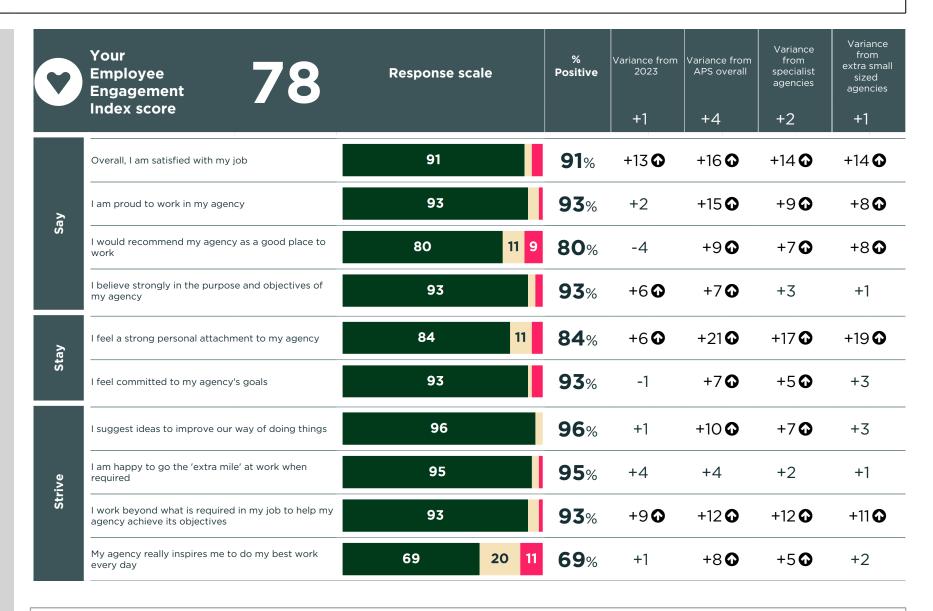


Employee Engagement: Say, Stay, Strive



How engaged is your team?

Employee engagement is more than simply job satisfaction or commitment to an organisation. It is the extent to which employees are motivated, inspired and enabled to improve an organisation's outcomes.



Key 🕠

At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator

Positive Neutral Negative



2024 APS Employee Census PAGE 03.

Leadership - Immediate Supervisor



Immediate Supervisor

The Immediate
Supervisor Index
assesses how
employees view the
leadership
behaviours of their
immediate
supervisor in line
with the APS
Leadership
Capability
Framework

	Your Immediate Supervisor	Response scale Po		% Positive	Variance from 2023	Variance from APS overall	Variance from specialist agencies	Variance from extra small sized agencies
	Index score				-2	-3	-4	-3
	My supervisor engages with staff on how to respond to future challenges	69	22 9	69%	-10 ♥	-11 ூ	-10 ♥	-9♥
visor	My supervisor can deliver difficult advice whilst maintaining relationships	80	11 9	80%	+3	Ο	+1	0
Super	My supervisor invites a range of views, including those different to their own	87	11	87%	+2	+5 0	+4	+6 🚱
Immediate Supervisor	My supervisor encourages my team to regularly review and improve our work	80	9 11	80%	+6 	-2	-2	-2
<u> </u>	My supervisor is invested in my development	75	13 13	75 %	-8 0	-3	-4	-3
	My supervisor ensures that my workgroup delivers on what we are responsible for	87	7	87 %	+2	-1	-1	-1
	Other similar questions							
	My supervisor provides me with helpful feedback to improve my performance	80	13 7	80%	-1	+1	+3	+3
	My immediate supervisor encourages me	76	13 11	76 %	-3	-1	-1	-2
	My supervisor actively ensures that everyone can be included in workplace activities	85	7 7	85%	-2	+1	+2	+2
	My supervisor encourages me to take on new tasks and gain experience doing things I've never done before	82	7 11	82%	-	+1	+1	+1
Key	At least 5 percentage points greater than comparator	r At least 5 percentage	points less tha	n comparator		Positive N	leutral Negativ	e

Australian Government
Australian Public Service Commission

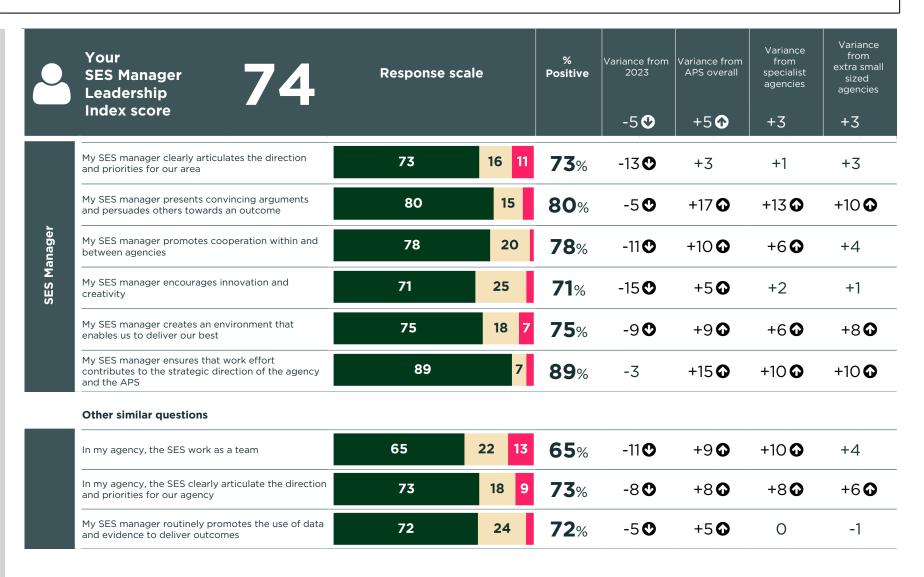
2024 APS Employee Census PAGE 04.

Leadership - SES Manager



SES Manager

The SES Manager Index assesses how employees view the leadership behaviours of their immediate SES manager in line with the APS Leadership Capability Framework.



Key • At least 5 percentage points greater than comparator • At least 5 percentage points less than comparator

Australian Government
Australian Public Service Commission

Communication and change



Communication

The Communication Index measures communication at the individual, group and agency level.

	Your Communication Index score	Response scale	% Positive	Variance from 2023 -5 ⊕	Variance from APS overall -2	Variance from specialist agencies -2	Variance from extra small sized agencies -1
tion	My supervisor communicates effectively	72 15 1	72%	-12 ♥	-9♥	-9 ©	-6 O
Communication	My SES manager communicates effectively	75 18	7 75 %	-9 0	+5 0	+2	+50
Соп	Internal communication within my agency is effective	56 18 25	56%	0	-1	-1	+1

Change

Effective communication is an important part of any change process. Note these questions do not contribute to the above index score.

Other similar questions

	When changes occur, the impacts are communicated well within my workgroup	71	16 13	71 %	-9 0	+3	+1	-1
Cnange	Staff are consulted about change at work	51	33 16	51 %	-12 0	0	Ο	-1
	Change is managed well in my agency	53	18 29	53 %	-4	+9 0	+10 🐼	+70

Key At least 5 percentage points greater than comparator At least 5 percentage points less than comparator

Australian Government

Australian Public Service Commission

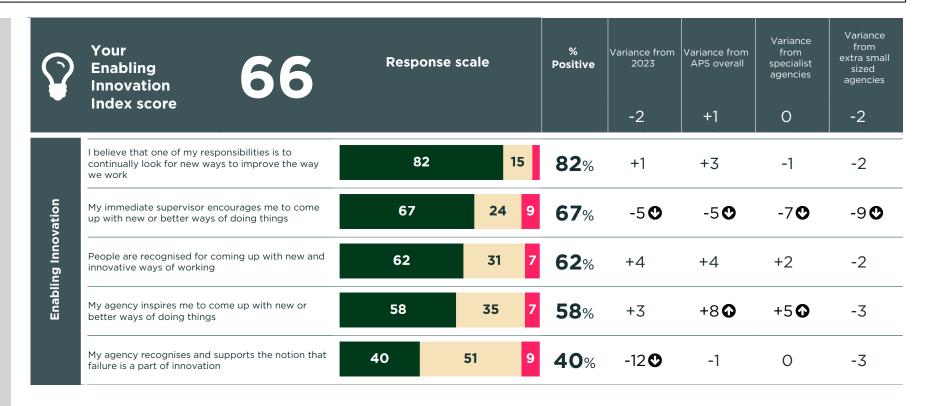
2024 APS Employee Census PAGE 06.

Enabling Innovation



Enabling Innovation

The Innovation Index assesses both whether employees feel willing and able to be innovative, and whether their agency has a culture which enables them to be SO.



Kev



At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator

Positive Neutral Negative



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Wellbeing Policies and Support



Wellbeing

The Wellbeing Index provides a measure of the practical and cultural elements that allow for a sustainable and healthy working environment.



Australian Government

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2024 APS Employee Census PAGE 08.

Wellbeing

	Response scale	%	Variance from 2023	Variance from APS overall	Variance from specialist agencies	Variance from extra small sized agencies
In general, would you say that your health is:						
Excellent		11%	-4	0	-1	-4
Very good		38 %	-7♥	+4	+1	+1
Good		40%	+80	+2	+4	+6 🚱
Fair		9%	+1	-5♥	-3	-3
Poor		2%	+2	-1	-1	0
What best describes your current workload?						
Well above capacity - too much work		11%	-13 👁	-12 🗷	-11👁	-13 👁
Slightly above capacity - lots of work to do		45%	+4	+6 ☆	+5 ☆	+3
At capacity - about the right amount of work to do		40%	+6�	+9 0	+10 🐼	+12 🐼
Slightly below capacity – available for more work		4%	+4	-2	-3	-2
Well below capacity – not enough work		0%	0	-1	-1	-1

Key

At least 5 percentage points greater than comparator

0

At least 5 percentage points less than comparator



Wellbeing

	Response scale	%	Variance from 2023	Variance from APS overall	Variance from specialist agencies	Variance from extra small sized agencies
How often do you find your work stressful?						
Always		5%	+2	+1	+2	+2
Often		16%	+3	-9 O	-7♥	-7♥
Sometimes		55%	0	+5♠	+4	+6
Rarely		20%	-6♥	+1	-1	-2
Never		4%	0	+2	+2	+1
To what extent is your work emotionally demanding?						
To a very large extent		5%	+2	-2	-1	0
To a large extent		9%	-4	-11♥	-9♥	-6♥
Somewhat		51 %	+12 🐼	+12 🐼	+14 🟠	+13 🚱
To a small extent		25%	-8 🔮	+1	-1	-2
To a very small extent		9%	-2	0	-2	-3
I feel burned out by my work						
Strongly agree		5%	+1	-3	-1	-2
Agree		9%	-4	-14 👁	-13 O	-11👁
Neither agree nor disagree		45%	+23 🔂	+14 🐼	+15 🐼	+18 🚱
Disagree		29%	-19 ூ	-1	-4	-4
Strongly disagree		11%	0	+3	+2	-2

Australian Government
Australian Public Service Commission

At least 5 percentage points less than comparator

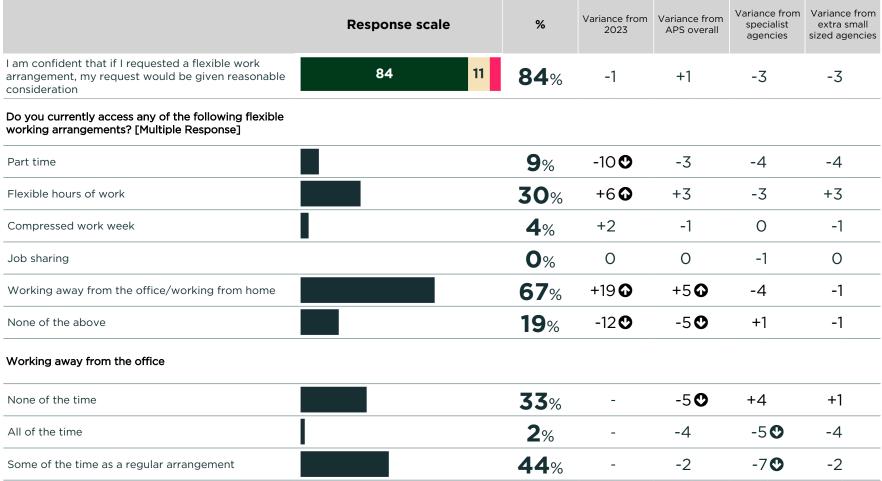
2024 APS Employee Census PAGE 10.

Key

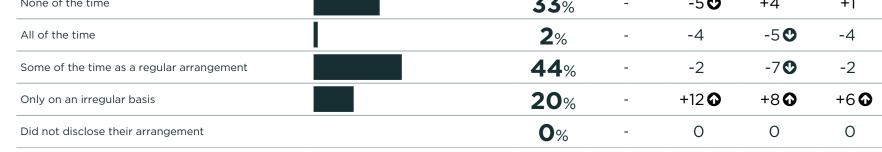
At least 5 percentage points greater than comparator

Flexible work



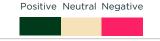


The working away from the office responses present how often employees worked away from the office/worked from home during a usual working week. It includes the responses for all employees, not just those who indicated they accessed working from home as a flexible working arrangement.



At least 5 percentage points less than comparator

Kev At least 5 percentage points greater than comparator





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Working in the APS

	Response sc	ale	% Positive	Variance from 2023	Variance from APS overall	Variance from specialist agencies	Variance from extra small sized agencies
I am supported to use my expertise to provide frank and fearless advice	78	15 7	78 %	-	+13 🚱	+11 🐼	+10 🐼
The people in my workgroup demonstrate stewardship	87	11	87%	-	+11 🚱	+7 	+3
The culture in my agency supports people to act with integrity	85	11	85%	-	+9♠	+6♠	+5 ☆
I believe strongly in the purpose and objectives of the APS	80	16	80%	+1	-7 0	-6 •	-5♥
I feel a strong personal attachment to the APS	58	35 7	58%	+11 🚱	-6♥	-1	+4
My workgroup considers the people and businesses affected by what we do	96		96%	-	+11 🚱	+8♠	+5 ⊘

Key



At least 5 percentage points less than comparator

Positive Neutral Negative



2024 APS Employee Census PAGE 12.

At least 5 percentage points greater than comparator

Job satisfaction

	Response so	ale	% Positive	Variance from 2023	Variance from APS overall	Variance from specialist agencies	Variance from extra small sized agencies
I am satisfied with the recognition I receive for doing a good job	69	24 7	69 %	-9♥	+1	-2	-4
I am fairly remunerated (e.g. salary, superannuation) for the work that I do	67	15 18	67 %	+9	+4	+4	-7 ♥
I am satisfied with my non-monetary employment conditions (e.g. leave, flexible work arrangements, other benefits)	89		89%	+13 🐼	+7 •	+5 ₽	+6 ♦
I am satisfied with the stability and security of my job	73	16 11	73 %	-9♥	- 12 ♥	-9 O	-9 ©

Clarity and autonomy

	Response scale	% Positive	Variance from 2023	Variance from APS overall	Variance from specialist agencies	Variance from extra small sized agencies
I understand how my role contributes to achieving an outcome for the Australian public	91	91%	0	-2	-3	-3
I am clear what my duties and responsibilities are	85 13	85%	+8♠	+6	+6 🚱	+5 ۞
I have a choice in deciding how I do my work	78 13	78 %	-7 ©	+12 🐼	+3	+1
Where appropriate, I am able to take part in decisions that affect my job	84 11	84%	-1	+12 🐼	+9 0	+5 ♦

Key

•

At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator

Positive Neutral Negative



2024 APS Employee Census PAGE 13.

Performance

Resp	onse scale %	Variance from 2023	Variance from APS overall	Variance from specialist agencies	Variance from extra small sized agencies
In the last month, please rate your workgroup's overall performance					
Excellent	22%	-7 O	-6 O	-80	-10 👁
Very good	67%	+6 	+13 🚱	+13 🚱	+13 🚱
Average	7 %	-1	-80	-6 O	-5 O
Below average	4%	+2	+2	+2	+2
Well below average	0%	0	-1	-1	-1

	Response scale	% Positive	Variance from 2023	Variance from APS overall	Variance from specialist agencies	Variance from extra small sized agencies
My workgroup has the appropriate skills, capabilities and knowledge to perform well	91 7	91%	+2	+13 🐼	+9 🚱	+6
My workgroup has the tools and resources we need to perform well	62 15 24	62%	-2	+3	+3	0
The people in my workgroup use time and resources efficiently	78 13 9	78 %	-3	+2	-1	-4
My job gives me opportunities to utilise my skills	89	89%	+2	+9 0	+6 ☆	+4
In the last 12 months, the formal learning I have accessed has improved my performance	73 24	73 %	-	+16 🕢	+17 🕥	+11 🚱

Key At least 5 percentage points greater than comparator At least 5 percentage points less than comparator

PAGE 14.

Australian Government
Australian Public Service Commission

Retention



Employees who indicated that they wanted to leave their current position as soon as possible or within the next 12 months were asked what their plans were.

	Response scale	%	Variance from 2023	Variance from APS overall	Variance from specialist agencies	Variance from extra small sized agencies
Which of the following statements best reflects your current position?	nt thoughts about working in your					
I want to leave my position as soon as possible		5 %	+2	-4	-2	-3
I want to leave my position within the next 12 months		15%	-3	-8 ♥	-7 ♥	-80
I want to stay working in my position for the next one to two years		36 %	-14 O	-1	-4	-5♥
I want to stay working in my position for at least the next three years		44%	+15 🐼	+13 🐼	+13 🐼	+17 🐼
What best describes your plans involved with leaving your	current position?	18%	+3	+13 🕢	+14 🗨	+12 💿
I am pursuing another position within my agency		9%	+1	-34 O	-19 •	-2
I am pursuing a position in another agency		36 %	-17 👁	+10 🐼	+1	-12 🗨
I am pursuing work outside the APS		0%	-80	-10 👁	-14 👁	-11👁
It is the end of my non-ongoing, casual or contracted employment		9%	+9	+6 🚱	+4	+2
		27%	+12 🕡	+14 🕢		

Key At least 5 percentage points greater than comparator
At least 5 percentage points less than comparator

Australian Government

Australian Public Service Commission

Unacceptable behaviour



Employees who had perceived discrimination in the last 12 months in the course of their employment were asked what the basis was for the discrimination. Employees could select one or more responses from a list of items.

Only the three types of discrimination with the highest proportion of responses are presented here. These may vary between agencies, work units and with results for the APS overall.

Discrimination	Response scale	%	Variance from 2023	Variance from APS overall	Variance from specialist agencies	Variance from extra small sized agencies
During the last 12 months and in the course of your em discrimination on the basis of your background or a pe						
Yes		13%	+5 ♠	+3	+5♠	+5♠
No		87 %	-5 O	-3	-5♥	-5♥
Did this discrimination occur in your current agency?						
The data for this question has been hidden for anonymity reasons.						
No	The data for this question has been hi	dden for anony	ymity reasons.			

Key



At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator



Unacceptable behaviour

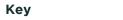


Employees who perceived harassment or bullying in the last 12 months were asked what type of harassment or bullying they experienced. Employees could select one or more responses from a list of items.

Only the three options with the highest proportion of responses are presented here. These may vary between agencies, work units and with results for the APS overall.

Harassment and bullying	Response scale	%	Variance from 2023	Variance from APS overall	Variance from specialist agencies	Variance from extra small sized agencies
During the last 12 months, have you been subjected to workplace?	o harassment or bullying in your current					
Yes		11%	-4	0	+2	+1
No		82 %	-2	-2	-5♥	-3
Not sure		7 %	+60	+2	+2	+2
Did you report the harassment or bullying?						
I reported the behaviour in accordance with my agency's policies and procedures	The data for this question has been hidden for anonymity reasons.					
It was reported by someone else	The data for this question has been hidden for anonymity reasons.					

The data for this question has been hidden for anonymity reasons.



I did not report the behaviour



At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator



2024 APS Employee Census PAGE 17.

Unacceptable behaviour



Employees who indicated that they had witnessed potential corrupt behaviour were asked to describe the behaviour. Employees could select one or more responses from a list of items.

Only the three types of corrupt behaviours with the highest proportion of responses are presented here. These may vary between agencies and with results for the APS overall.

Corruption	Response scale	%	Variance from 2023	Variance from APS overall	Variance from specialist agencies	Variance from extra small sized agencies
	rt of your duties, in the last 12 months have you gency engaging in behaviour that you consider rruption?					
Yes		4%	+4	+1	+1	+1
No		87 %	0	-4	-5 O	-5♥
Not sure		7 %	-2	+3	+4	+3
Would prefer not to answer		2%	-1	0	0	+1

Did you report the potentially corrupt behaviour?

I reported the behaviour in accordance with my agency's policies and procedures	The data for this question has been hidden for anonymity reasons.
It was reported by someone else	The data for this question has been hidden for anonymity reasons.
I did not report the behaviour	The data for this question has been hidden for anonymity reasons.

Key



At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator



2024 APS Employee Census PAGE 18.

Demographics

How do you describe your gender?	Responses
Man or male	44%
Woman or female	55%
Non-binary	0%
I use a different term	0%
Prefer not to say	2%

Do you identify as an Aboriginal and/or Torres Strait Islander person?	Responses
Yes	2%
No	98%

Do you have an ongoing disability?	Responses
Yes	4%
No	96%

Do you have carer responsibilities?	Responses
Yes	40%
No	60%

Do you identify as Lesbian, Gay, Bisexual, Transgender and/or gender diverse, Intersex, Queer, Questioning and/or Asexual (LGBTIQA+)?	Responses
Yes	4%
No	96%

Do you identify as culturally and linguistically diverse?	Responses
Yes	35%
No	65%

How would you describe your cultural background? [Multiple Response]	Responses
Australian (excluding Australian Aboriginal and/or Torres Strait Islander)	53%
Australian Aboriginal and/or Torres Strait Islander	2%
New Zealander (excluding Maori)	5%
Maori, Melanesian, Papuan, Micronesian, and Polynesian	4%
Anglo-European	13%
North-West European (excluding Anglo-European)	2%
Southern and Eastern European	4%
South-East Asian	18%
North-East Asian	5%
Southern and Central Asian	2%
North American	0%
South and Central American and Caribbean Islander	2%
North African and Middle Eastern	2%
Sub-Saharan African	2%

Do you consider yourself to be neurodivergent?	Responses
Yes	4%
No	89%
Maybe	4%
I am unsure what neurodivergent means	4%

2024 APS Employee Census PAGE 19.



Agency position

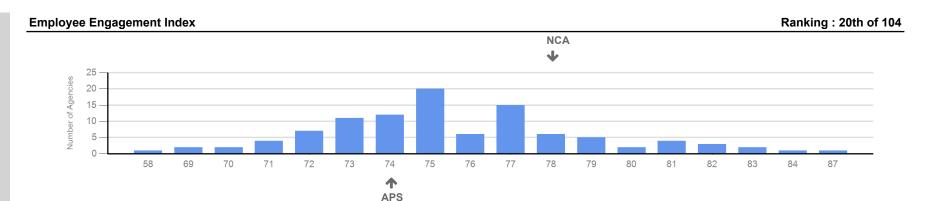


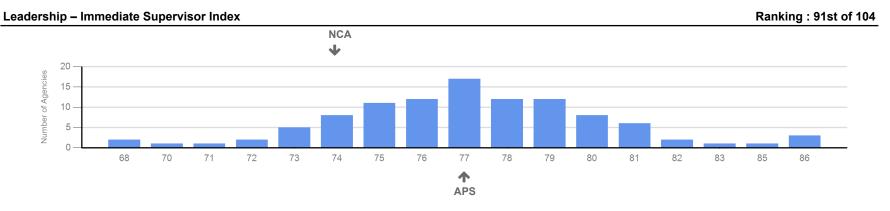
Agency position

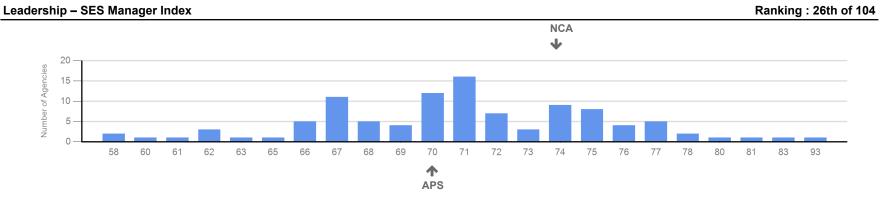
These graphs display the overall index score of each agency for the Employee Engagement, Leadership - Immediate Supervisor, Leadership - SES Manager, Communication, **Enabling Innovation** and Wellbeing Policies and Support indices. These are to assist you to see where your agency sits in comparison to the overall APS index score and the scores of other agencies.

Along the line (y-axis) are the index scores. The height of the bar (x-axis) is how many agencies have that index score.

Please note, the y-axis values are not consecutive as only index scores received by an agency are represented.







2024 APS Employee Census PAGE 20.

Agency position

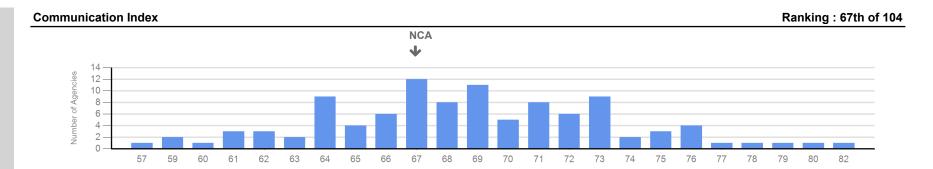


Agency position

These graphs display the overall index score of each agency for the Employee Engagement, Leadership - Immediate Supervisor, Leadership - SES Manager, Communication, **Enabling Innovation** and Wellbeing Policies and Support indices. These are to assist you to see where your agency sits in comparison to the overall APS index score and the scores of other agencies.

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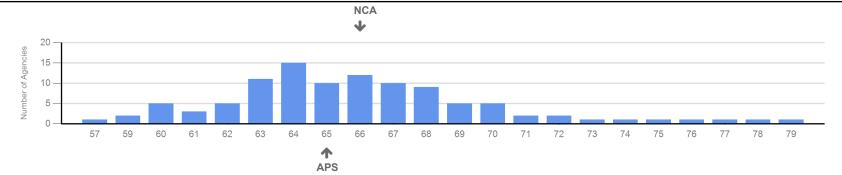
Please note, the y-axis values are not consecutive as only index scores received by an agency are represented.



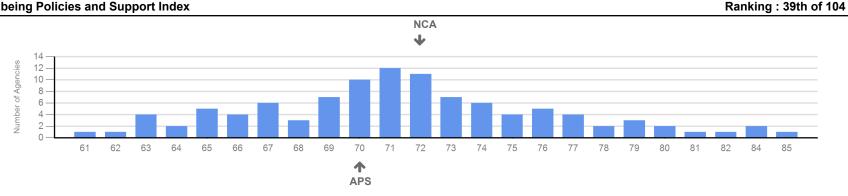


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APS



Wellbeing Policies and Support Index





2024 APS Employee Census

Suggested questions to focus on



What to focus on?

Through driver analysis, these key questions have been identified as being important to employees in your agency and associated with employee engagement.

They are not necessarily the questions with the lowest scores.

Some will be areas to improve upon and some will be areas to maintain.

Develop actions and activities to improve upon these, where possible, to drive higher levels of performance.

	at 5 percentage points greater mparator At least 5 percentage points less than comparator	% Positive	Variance from 2023	Variance from APS overall	Variance from specialist agencies	Variance from extra small sized agencies
.1	My agency supports and actively promotes an inclusive workplace culture	76 %	-3	-5 ⊙	-4	-3
.2	The culture in my agency supports people to act with integrity	85%	-	+90	+60	+5 0
.3	I am supported to use my expertise to provide frank and fearless advice	78 %	-	+130	+110	+100
.4	In my agency, the SES clearly articulate the direction and priorities for our agency	73 %	-80	+80	+80	+60
.5	My supervisor actively ensures that everyone can be included in workplace activities	85%	-2	+1	+2	+2
.6	I am satisfied with the recognition I receive for doing a good job	69 %	-9 o	+1	-2	-4



Time to take action

	Celebrate	Q	-	gate further h our teams	<u>~</u>		Opportunities
What things do we do well?				nities coming out explore further?	Areas we no plans:	eed to focus o	n and turn into action
Think about how we can build on ou from what we are good at.	r strengths and learn		vestigate? Through rough discussions w	looking at the data in vith staff?	What are the k working here b		d to improve to make



Use this page to start your local action plans

Identify areas to celebrate, opportunities for improvement and areas which you need to investigate further.

Prioritise 3 areas to take forward

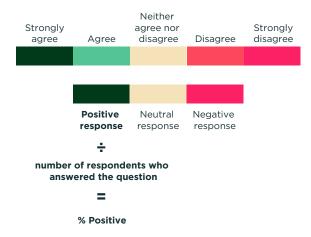
	Prioritise 3 areas for action	Timescales	Owner	Resources required	Target/Success measure
1					
2					
3					



Guide to this report

% Positive

Where results are shown as positive percentages (% positive), these are calculated by adding together positive responses ("strongly agree" + "agree" or "always" + "often") and dividing by the number of respondents who answered the question.



For 5 point scale questions not asked on the *agree to disagree* scale the same rules apply, the green percent represents a **positive response** (unless the question is negatively worded).

Always	Often	Sometimes	Rarely	Never







Rounding

Results are presented as whole numbers for ease of reading, with rounding performed at the last stage of calculation for maximum accuracy. Values from x.00 to x.49 are rounded down and values from x.50 to x.99 are rounded up. Therefore in some instances, results may not total 100%.

	Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly Disagree	Total
Number of responses	151	166	176	96	24	613
Percentage	24.63%	27.08%	28.71%	15.66%	3.92%	100%
Rounded percentage	25%	27%	29%	16%	4%	101%
Number of positive	151 + 166 = 317					
% Positive	317 ÷ 613 = 52%					

Anonymity

It is best practice not to display the results of groups of respondents to the extent where the anonymity of individuals may be compromised. Results will not be shown where there are less than 10 respondents in a group.

Comparisons

Comparisons to other similarly sized agencies are used through this report. To see how agencies are categorised visit:

https://www.apsc.gov.au/ aps-agencies-size-andfunction

Comparisons to previous years

The method of analysing and reporting specific results may be periodically reviewed and revised. Such improvements are applied to current data and that of previous years. For this reason the current report is always the most accurate data source for APS Employee Census results, including comparisons with time series data.

